Dear Customers,

Unfortunately, the coronavirus has spread far beyond China’s borders and the number of new infections is expected to continue to rise, particularly in Europe. Therefore it is very important to us that you as our customers are informed about our current (delivery) situation in the best possible way and regularly. In the following you will find the protective actions taken and the effects on our company sites in Neuwied, Maisach and Luckenau.

These preventive actions have already been implemented:

- Increased protective measures and hygiene regulations for all employees
- Visits and meetings with internal and external parties are prohibited
- Internal meetings at company locations must be kept to a minimum
- Temporary home office activity where it can be reasonably implemented
- Separated break times to minimize the risk of transmission within the company
- Business trips must be coordinated and approved with the business or overall sales management
- Postponement or cancellation of events and fairs

What about our ability to deliver?

- From today’s perspective, the supply of raw materials and supplies to our production plant is secured. Therefore we are optimistic to be able to supply you with products from Raab, K+W and NET.
- Due to the situation, this is picture of as right now, but you can rely on us to inform you in time about any supply bottlenecks.
- Furthermore, we will keep you informed about measures and effects as best we can.

If you have any questions, please contact your sales contact person.

Rolf Wagenfeld  
CEO

Alexander Root  
Sales + Marketing, authorised officer